



Eccentric Studios Limited

Credit Card Payment T&Cs

Version: 1.0

These terms and conditions apply to the use of Credit Card payments made by placing an order with Eccentric Studios for services provided. Before you place your order, if you have any questions relating to these terms and conditions, please contact our Billing Team.

By accessing our terms and conditions you agree to be bound by the terms and conditions set out below:

- Payment will only be taken over the telephone. This will be by an Eccentric Studios representative
- Fraud Protection – we will respect and protect your privacy, data and personal information – Credit Card details are not stored. Your personal information will not be disclosed to any Third parties
- When paying by Credit Card – Payment is required prior to the project commencing
- Payment will be detailed as Eccentric Studios or Stripe.com on your Credit Card statement. An Invoice will be issued detailing all costs at the end of the project detailing PAID by Credit Card
- A receipt (pdf) will be emailed to you upon receipt of funds in to our bank account
- Card payment can only be taken from authorised personnel – named on the card
- Eccentric Studios can only accept: Visa, Mastercard and American Express
- An inability to obtain authorisation or a non-payment / declined payment will need to be processed again via a Purchase Order and invoice payment
- Should any refund be required, this will only be authorised up to 30 days after date of invoice
- Part payment of an invoice is not accepted. Full payment of invoice up to limit of £750 or separate invoices will be raised
- Payment processed via Stripe.com Systems
- Data Security – Eccentric Studios is fully compliant with the Payment Card Industry Data Security Standards (PCIDSS).

If you have issues relating to your payment please contact Eccentric Studios Billing Team.

Email: billing@eccentricstudios.co.uk

Tel: +44 (0)203 143 8889